

# Non-Concurrent Licensing

## Questions Answered

I want to use Visere Captura on a backup device in case my primary device is unavailable or out of reach. How can I request additional licenses for this?

- [Non-Concurrent \(Backup\) Licensing](#)
- [Concurrent Licensing](#)
- [Transferring a License](#)
- [Related articles](#)



### License Bound to User and Computer

The Visere Captura license is strictly tied to a single user and a single computer. The license file is non-transferable and cannot be shared between different computers or users. If you need to operate Visere Captura on the same computer under multiple user profiles, you will require additional non-concurrent backup licenses.

To receive additional non-concurrent licenses, please download the [Non-ConcurrentLicensesAgreement.docx](#) form, complete it, and send the signed form to [contact@pictomic.com](mailto:contact@pictomic.com).

## Non-Concurrent (Backup) Licensing

To use Visere Captura on a backup device a non-concurrent backup license is required. Pictomic provides these additional non-concurrent backup licenses at no cost, but the customer must complete and sign the [Non-ConcurrentLicensesAgreement.docx](#) form. The non-concurrent license agreement includes the following terms:

## Request for Additional Non-Concurrent Visere Captura Licenses

### Parties

This Agreement is entered into by and between Digital Multi-Media Design (doing business as Pictomic), a limited liability company (LLC), organized under the laws of Virginia, United States ("Pictomic"), and the undersigned individual or entity \_\_\_\_\_ ("Customer"), collectively referred to as the "Parties."

### Definitions

- Number of Concurrent Licenses:** This is the number of Visere Captura licenses that can be used at the same time. This is the number of licenses the Customer has purchased from Pictomic. The total number of devices where Visere Captura is running simultaneously cannot exceed the number of concurrent licenses.
- Concurrent Users:** A person that uses a device where Visere Captura is running is defined as a concurrent user. If the same or another person uses a second device where Visere Captura is running, and the first device continues to have Visere Captura running, there are now two concurrent licenses in use and there are two concurrent users.
- Number of Non-Concurrent Backup Licenses:** This is the number of additional licenses requested for installation on backup or alternative devices. The number of non-concurrent backup licenses cannot exceed the number of concurrent licenses.

### Request

- Customer has purchased the following number of concurrent licenses: \_\_\_\_<number of purchased (concurrent) licenses>\_\_\_\_.
- Customer requests the following number of additional non-concurrent backup licenses (enter number of additional licenses requested to be used on backup or alternate devices): \_\_\_\_<number of non-concurrent licenses>\_\_\_\_



#### Non-Concurrent Numbers

The number of non-concurrent (backup) licenses cannot exceed the number of concurrent licenses.

### License Usage and Restrictions

The Customer is granted a non-exclusive, non-transferable license to use Visere Captura under the following additional terms:

- Upon Pictomic's approval, the Customer may install Visere Captura on more devices than the number of purchased licenses, provided that the number of concurrent users does not exceed the number of licenses purchased from Pictomic (i.e. the "number of concurrent licenses").
- The Customer acknowledges and agrees that they are solely responsible for ensuring compliance with this limitation. If at any time the number of concurrent users exceeds the "number of concurrent licenses" issued, the Customer shall promptly take corrective action to comply with this limitation. This would include purchasing additional Visere Captura licenses, to increase the "number of concurrent licenses" or not using "non-concurrent backup licenses," such that the number of concurrent users is no more than the number of concurrent licenses.
- Any time the number of concurrent users exceeds the number of concurrent licenses shall be considered a breach of this Agreement.

### Remedies for Breach

In the event that the Customer is found to be in breach of this Agreement, by exceeding the allowed number of concurrent users, Pictomic may, at its sole discretion, disable all non-concurrent backup licenses until such time as the Customer demonstrates compliance with the agreed-upon license terms. This remedy shall be in addition to any other legal or equitable remedies available to Pictomic under this Agreement or applicable law.

By signing below, the Customer acknowledges and agrees to the terms set forth in this Agreement. This addition provides a clear consequence for breach, giving your company the option to disable non-compliant licenses while preserving other legal options.

Customer, please email the signed agreement to [contact@pictomic.com](mailto:contact@pictomic.com).



#### Obtaining Non-Concurrent Licenses

To receive additional non-concurrent licenses, please download the [Non-ConcurrentLicensesAgreement.docx](#) form, complete it, and send the signed form to [contact@pictomic.com](mailto:contact@pictomic.com). The number of requested non-concurrent (backup) licenses cannot exceed the number of concurrent licenses.

## Concurrent Licensing

Concurrent licenses are licenses which are paid for. Please read our [Licensing Page](#) for more details.

## Transferring a License

In addition to non-concurrent licenses, you can also transfer a license. No additional documents are required. Simply send an email to our support team to request a license transfer. To transfer a license from one computer to another, follow these steps:

- Install the same version of Visere Captura on the destination computer account as you had on the source computer. Installing a newer version of Visere Captura may prevent the transfer. You cannot install a version built after your license expiration date.

2. On the destination computer account, start Visere Captura and initiate a new license registration.
3. Email our support team to request the license transfer.

The support team will issue a new license for the destination computer account and **will disable** the license on the source computer. Please note: Once the license is disabled on the source computer, Visere Captura cannot be moved back to the source computer. If you anticipate needing the license on the source computer account again, consider purchasing a second license or requesting a non-concurrent backup license.



#### License Cannot be Moved to a Computer for Which Licensing has been Disabled

Once the license is disabled on the source computer, Visere Captura cannot be moved back to the source computer. If you anticipate needing the license on the source computer account again, consider purchasing a second license or requesting a non-concurrent backup license.

## Related articles

- [Non-Concurrent Licensing](#)
- [Licensing](#)
- [Register and Install the Tutum License](#)